



## Quick Start Guide And Installation Process Timeline

- ✓ Get an estimate
- ✓ Finalize your selections
- ✓ Prepare your project for Measure
- ✓ Set a Measure Appointment
- ✓ Approve and Sign the Final Quote
- ✓ Prepare for installation of your new countertops

### GET AN ESTIMATE

- Create a simple countertop drawing with dimensions of your project, indicating splashes, sinks, ranges and refrigerator
- Fill an Estimate Request and send it over to us at [Estimating@amccountertops.com](mailto:Estimating@amccountertops.com)

### FINALIZE YOUR SELECTIONS

- Select your countertop material, color and edge, sink, faucet, dispenser, cooktop, splash and finalize all design decisions
- Purchase your sink, faucet, soap dispenser, cooktop or slide in stove, vents and all that goes on the countertop

### PREPARE YOUR PROJECT FOR MEASURE

- All your cabinets, panels, walls should permanently installed, completely finished and will not be moved, lifted or added after the measure
- 100% selections and decisions finalized (color, edge, splash, cut outs, sinks, fixtures)
- Sinks, faucets, fixtures and appliances provided by customer are on site, unpacked, and specs available. Sink cut out template and reveal information available and on site
- Farm or Apron sink dry fit in place

### SET A MEASURE APPOINTMENT

- Fill a Measure and Installation Request form and send to [Sales@amccountertops.com](mailto:Sales@amccountertops.com)
- Once received, an AMC Project Manager will confirm and review the selections and details with you
- When all is ready for measure, your Project Manager will give the information to our Measure Tech, who will contact you to set an appointment date
- At the measure, you (or a designated decision-maker over the age of 18) should be present for important decisions and review

#### APPROVE AND SIGN THE FINAL QUOTE

- 1 or 2 days after the measure is completed, AMC will send the Final Quote and Drawing
- Review, approve and sign the Final Quote and Drawing and send back to us. We will proceed when we receive it

#### FABRICATION AND INSTALLATION SCHEDULING

- Once we receive your signed approval and deposit, your Project Manager will submit the order for production scheduling. We can do no changes after this point
- Your Project Manager will call you, 2-3 days after we submit your job to production, to schedule an installation date
- The installation is usually scheduled for 10-12 working days after your signed approval is received

#### PREPARE FOR INSTALLATION

- One day prior to install, remove existing countertops and disconnect plumbing
- Sinks, faucets, air gaps, fixtures and appliances that go on the countertop, unpacked and ready in area
- Remove items on the countertops, cabinet drawers and all the items under the sink cabinet
- Children and pets should be away from the area at all times
- At the end of the installation, we request you are present to inspect and approve

#### AFTER THE INSTALLATION

- Wait at least 12 hours to connect the sink and garbage disposal
- After 12 hours, you can wipe, clean and use your new countertops (not before)